

Message: FW: Creating a New User

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From Carrie Hoelscher
To Kraft, Emily
Cc
Journal Recipients Emily.kraft@oa.mo.gov
Date Thursday, January 12, 2017 9:30 AM

Emily,

I'm not sure what to tell her. Do you have any words of wisdom?

Thanks!
Carrie

From: Christina Todd [mailto:christina.todd02@gmail.com]
Sent: Wednesday, January 11, 2017 9:45 PM
To: Carrie Hoelscher
Subject: Creating a New User

Hi Carrie,

I am trying to set up the new users and every time I login then click on the "new user" it will not allow me access. Instead this pops up, "Your 30 minute session has timed out. You may log in again by going here."

I then logout and try to sign back by clicking that link and it just repeats the process again. Please let me know what I need to do. Thanks for your help! :)

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